

Communication creative work robot is difficult

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■ Tan Jiayin (middle) believes that while developing financial technology, it is necessary to take into account risk management.

Hong Kong Wenhui News (Reporter Yin Kao Ling) With the increasing popularity of digitalization and automation, technology development has a gradual impact on human resources. The Hong Kong University of Science and Technology Business School (HKUST Business School) and the Pacific Rim University Association (APRU) Development research on the impact of human resources and quality of life in the Asia-Pacific region. Tan Jia, head of the research project and dean of the University of Business School, said yesterday that some repetitive jobs will be replaced by machinery in the future, but they need to have communication and empathy. Work, such as counseling, is difficult to be replaced by robots, and work that requires creativity has its advantages and is not easily replaced.

The project's report, titled "Working Transformation in the Asia-Pacific Region in the 21st Century," recommends that innovative workforces be trained through science, technology, engineering, and math (STEM) education and teacher training, such as those who have the opportunity to be replaced. Re-developing skills and improving capabilities; investing in infrastructure for technology, innovation and entrepreneurship to enhance ma

market responsiveness. Tan Jiayin believes that the government can provide incentives such as tax relief to encourage enterprises to support their employees to continue their education in order to meet future work needs.

Tan Jiayin also pointed out that the SAR Government has been actively promoting financial technology (FinTech) in the past two years. For example, the HKMA is also keen to expand its banking services related to financial technology. He added that although Hong Kong's development in the field of financial technology is not as fast as Singapore. Because Singapore's financial technology is dominated by the government and has advantages in policy, in recent years Hong Kong's development has also accelerated. It has already caught up with Singapore, but he believes that while developing financial technology, it needs to take into account risk management.

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