



Australian Government
Department of Education and Training
Tertiary Education Quality and Standards Agency



Asia-Pacific
Economic Cooperation

APEC Quality Assurance in Online Education Workshop

1–3 November 2016

Workshop Program

Day 1

Tuesday 1 November 2016

Welcome and introductions

9.00 am

Keynote 1: Setting the scene

- Online education as a global issue and current thinking
- Continuum of online learning – from MOOCs through blended learning, to fully online degrees
- Investment in online learning
 - Resources from infrastructure to pedagogy
- Student mobility and access to learning
- Ensuring quality
 - Institutional
 - Quality agencies

Tertiary Education Quality and Standards Agency
Overview of discussion paper

Break

Panel 1 (Government policy representatives): Why are we here?

- Why are participants engaged in this space? What are their goals?
- What are the perceptions about online learning in participants' countries?
- What are the challenges and opportunities?

Group discussion

Lunch

Keynote 2: Overcoming institutional quality assurance issues in online modes of higher education

- The benefits of online modes of higher education
- How quality issues may be overcome at an institutional level

Panel 2 (University representatives) : Institutional approaches to quality assurance

- Course development
- Internal quality assurance mechanisms
- How technology can enhance the learning experience (discipline level)

Group discussion

Break

Panel 3 (Quality assurance agencies): External quality agency approaches to the quality assurance and recognition of online learning

Group discussion

Plenary session

Day 2

Wednesday 2 November

Welcome

Building a toolkit for global quality assurance of online learning

Keynote 3: Global quality assurance and innovation in online learning

- Quality assurance at home and offshore:
 - Why choose an integrated approach?
- Nurturing innovation in online learning and assessment and the quality of the student experience
- Quality assurance approaches including risk management
- Valid credit and credentials
- Sharing expertise considering common approaches to quality assurance of online learning globally
- Partnerships with other QA agencies

Keynote speaker 4: Quality assurance and accreditation of MOOCs

- Malaysia's experience in developing guidelines for quality assurance issues and accreditation of MOOCs.

Break

Discussion Groups

Objectives of building a toolkit

- What is the purpose of the toolkit in the following contexts:
 - Domestic
 - Cross border education
 - Institutional, and
 - Regional

Lunch

- Workshopping toolkit domains – facilitated small group discussions

Break

Discussion Groups report back

Wrap up session

Day 3

Thursday 3 November

Welcome

Building a toolkit for global quality assurance of online learning

Final Discussion Group From theory to implementation

- Where to from here: from theory to implementation
 - measures of success
- What ongoing mechanisms can be employed to enable economies to work together?
- Next steps?

Reflections on toolkit

- A robust and relevant tool which can provide a foundation for developing approaches to the quality assurance of online learning
- How will we continue to improve our toolkit as technology and our global expertise in quality assurance of online learning develops?
How do we continue to engage and develop our thinking on QA of online learning?

Plenary session

Farewell